



TsAfrika
Catering Solutions

The Art of

FOOD



Who WE ARE

TsAfrika is all about passion for quality and a commitment to breaking the mould of corporate catering. A simple question was all it took to define the brand – “how do we re-design the corporate catering model to create an exclusive fine dining experience?”

TsAfrika has an undiluted focus on food and a model of transparency and responsiveness that has allowed us to occupy the high-quality niche of the corporate catering market. Although TsAfrika is part of the Tsebo Solutions Group, it has remained completely separate from the Group in terms of its business model. It is a completely stand-alone business unit with a separate structure, staffing standards and GMPs.

At the core of our process is a dedication to innovation. Our chefs are creative professionals and constantly challenge themselves to create new culinary experiences.

• B-BBEE LEVEL 1

TSAFRIKA GIVES

You

- Exacting, detailed standards that deliver outstanding, consistent quality
- Creative dining that inspires
- Cuisine for every need and function
- Show-off food, served discreetly
- Highly-skilled professionals who really know their stuff
- Constant innovation of meals and menus
- The best ingredients for the finest dining experience



What WE DO

TsAfrika provides high-quality, fresh, premium dining solutions to large organisations.

Your restaurant is an extension of your corporate image. Only TsAfrika possesses the understanding and capability to create a memorable dining experience for your staff and clients and take your company image seriously.

We operate on the edge of creativity. Our benchmark is to always be one step ahead, to be on the cutting edge of food trends and to create a dining experience for your staff and clients that is exciting and modern.



OUR RECIPE FOR

Excellence

VISION

To excite and delight our patrons with the pleasure of food, creating a dining experience for our clients that they love.

MISSION

To bring our clients a dining experience that builds their corporate image in the eyes of their employees, clients and customers.

MANTRA

Menu fatigue is a sin, punishable by innovation.

OUR SECRET

Never tamper with the core values of the brand.

OUR *Delicious* OFFERINGS

CORPORATE DINING WITH FLAIR

- Numerous corporate head offices and executive suites
- We cater for upmarket leisure facilities - among the most discerning clients and patrons in the industry
- Revolutionary concepts in full-service catering and convenience food solutions for financial services companies
- We cater for the specialised needs of professional services and service-orientated consulting organisations

ELEGANT AND BESPOKE FUNCTION CATERING

Functions are a speciality for TsAfrika. Our chefs bring the full extent of their creative flair to bear and produce a constantly changing array of brilliant canapés, snacks and entertainment food.

MEMORABLE EVENTS

Our catering offerings cover traditional functions such as product launches, press events, corporate dinners and much, much more.

EXECUTIVE SUITE SERVICE

We offer full butler service to the top floor. All our staff are exceptionally well trained and experienced in delivering an anonymous and discreet service.

OUR *Difference*

OUR QUALITY

- Highly skilled staff, clued up on food
- The best ingredients, cooked to perfection
- Superior service, performed with discretion
- Constant innovation



OUR SUSTAINABILITY VALUES

- **Using less** – we strive to find ways of using less oil, gas, electricity and other finite resources in our processes.
- **Smart sourcing** – we never use inputs that could be considered irresponsible. This includes supporting the Southern African Sustainable Seafood Initiative in our sourcing practices.
- **Managing waste** – we seek to ensure that we destroy waste in a responsible manner.
- **Chemicals** – we minimise the use of harmful chemicals and always seek to use neutral alternatives.
- **Packaging** – we always encourage our clients and customers to make use of environmentally safe packaging alternatives.
- **Staff** – our staff are trained and measured on compliance to these initiatives.

OUR NON-NEGOTIABLES

- Only the leading edge of creativity is enough
- Only the best inputs are good enough
- Only qualified professionals may prepare your food
- Menu fatigue is a sin, punishable by innovation
- Absolute responsiveness is our hallmark
- We contract on a transparent basis for client visibility

OUR *Foodies*



Tershia Morcom
Managing Director



Ronell Nel
Business Development
Manager



Nick Madhura
Area Executive Chef



Rae Keller
Operations Executive

OUR *Passion* FOR FLAVOUR

Our foodies have a real passion for cooking and always stay clued up on the world of food. We encourage our employees, staff, clients and customers to immerse themselves in the glory of food every day and we engage in skills development to constantly improve the level of our service.

We only use the best possible ingredients in the food we serve and constantly reassess our menus, changing them regularly so that when you, your clients and your customers sit down to eat, you're always pleasantly surprised.



FINE DINING *quality* CATERING FOR YOUR ORGANISATION

Call us for a dining experience in your company that builds your corporate image in the eyes of your employees, clients and customers.

2nd Floor, Quadrum 1
Quadrum Office Park,
50 Constantia Boulevard,
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www.tsafrika.co.za



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FOOD THAT Empowers.

For the Tsebo Solutions Group, transformation has never been a compliance requirement; it is part of our DNA and is weaved into our business model, business processes, cultural values and business strategy.

Since the inception of its first Affirmative Action Policy in 1982, Tsebo Solutions Group has been at the forefront of transformation in our industry and our society.

TsAfrika actively carry on this tradition with its numerous active initiatives designed to provide skills, develop and promote people, create opportunity within and outside of our business, and to create wealth.

The creation of great food is an equalising and recuperative endeavour. We love the fact that we are able to use our business to build bridges in our society and create new beginnings. By engaging TsAfrika, our clients are enriching the recipe of our wonderful South African melting pot.

The Tsebo Solutions Group is a Level 1 B-BBEE contributor - 135%.

Health AND SAFETY

As part of the Tsebo Solutions Group, TsAfrika upholds the Group's policies for Occupational Health and Safety in order to ensure that our staff and customers always work in environments that are safe.

The Tsebo Solutions Group supports the Occupational Health and Safety Act, 85 of 1993. To ensure compliance in our business with this legislation, we engage in continuous training on accident prevention and constantly update our GMPs in accordance with the latest practices in this field. Over and above all this, we have an internal team that audits operational practices on Occupational Health and Safety in order to drive continuous improvement.

SUSTAINABLE Flavour.

As part of the Tsebo Solutions Group, TsAfrika is committed to running its business in a responsible manner so that impact on the environment is minimised and the wellbeing of all stakeholders is ensured.

Sustainable food practices promote health as well as good environmental and social practices in the food chain. When producing food, we do not ignore any potential source of benefit and always take our responsibility for our part of the food chain very seriously.



THE COMPANY SUPPORTING THE BEST COMPANIES ACROSS AFRICA MIDDLE EAST



FACILITIES MANAGEMENT
REMOTE CAMPS (ATS)
CATERING
CLEANING

PROTECTION
HYGIENE
ENERGY
PROCUREMENT

CONTRACT NON-CORE SERVICES

OIL AND GAS
MINING AND RESOURCES
CORPORATE AND FINANCIAL SERVICES
MANUFACTURING
HEALTHCARE
EDUCATION
LEISURE AND HOSPITALITY
RETAIL AND WHOLESALE



KEY SECTORS



Revenue

- PRODUCTIVITY
- CONVENIENCE
- COMPETITIVE CAPABILITY

Costs

- OPEX
- CAPEX
- BUSINESS RISK

MEASURABLE BUSINESS BENEFITS

ISO 9001 OHSA
14001 18001
22000 HACCP



WORLD-CLASS OPERATING STANDARDS

28 COUNTRIES 5 300 SITES
47 YEARS 40 000 EMPLOYEES
47 OFFICES



FOOTPRINT AND OPERATING EXPERIENCE

MULTINATIONAL CLIENTS
CORPORATE CITIZENSHIP
ENVIRONMENTALLY RESPONSIBLE
ETHICS AND GOVERNANCE
AN AUTHENTIC AFRICAN COMPANY



AN ETHICAL AND RESPONSIBLE CORPORATE CITIZEN





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