

# MANUFACTURING SOLUTIONS

Quality catering solutions that keeps you running at optimal efficiency!

## INTRODUCTION

Industrial and manufacturing environments typically operate on rigorous schedules linked to plant productivity benchmarks. The correct combination of vitamins, minerals, and nutrients found in food can boost energy and drive productivity.

As a subsidiary of the Tsebo Solutions Group, Fedics serves nourishing food to the manufacturing industry for over half a century and maintains its status as a market leader in food innovation since 1971.

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Fedics is the preferred caterer to **75%** of the car manufacturing companies in South Africa

# THE CHALLENGE

Manufacturing environments are bustling and loud and require continuous focus and productivity from staff who work to rigorous schedules. The benchmarks for plant efficiency are tied to the workforce meeting their targets. Therefore, their energy and productivity need to be sustained throughout an entire shift.

The manufacturing environment comprises a varied workforce, from C-suite to factory floor. Different work requirements place different demands on the quantity and energy value of meals.

The service provider needs to meet the full spectrum of these demands, not only by supporting specific health concerns but also by appealing to different demographics and varied food tastes.

Additionally the service provider needs to comply with strict health and safety protocols and remain agile to an ever changing manufacturing environment to ensure business continuity.

#### **OUR SOLUTION**

With the longest heritage in South African catering, Fedics understands how to balance the various interests and concerns of industry and manufacturers to deliver consistently excellent solutions. Experience has taught us that every client's manufacturing processes and requirements are unique, which is why we make use of analytics to understand what menu items are preferred at each site.

Our menus are designed around this data and are carefully collated and customised by our professional dietitians and chefs to deliver a rotating menu of meals that are interesting, nutritious, varied, and substantial. Our meals are designed to provide the correct portions of protein, carbohydrate, vitamins, and minerals to minimise fatigue, boost energy and drive productivity.



Fedics' manufacturing contracts run for an average of 15 years and our average client satisfaction score is **96%** 



## WHY FEDICS?

Fedics is proud to service 75% of the vehicle manufacturing brands in South Africa – this equates to six of the eight automotive manufacturing brands in the country.

Our more than 6000 dedicated and passionate employees service over 420 client sites and create exceptional guest experiences. The average term of our contracts in the manufacturing sector is 15 years, with an average customer satisfaction score of 96%.

We are a Level 1 B-BBEE service provider with a national footprint. Our kitchens, restaurants, and cafés follow socially responsible practices and strict health and safety standards.



#### **GET IN TOUCH**

If you wish to integrate Tsebo with your current catering hub, we would be happy to engage further. **Nourishing Success** 

